

BB/OT/G-577/2023-24, dt: 31/08/2023

Contract | अनुबंध



Contract No | अनुबंध क्रमांक: GEMC-511687700727536

Generated Date | अनुबंध तिथि: 28-Aug-2023

Bid/RA/PBP No. | बोली/आरए/पीबीपी संख्या: GEM/2023/B/3229381

Organisation Details | संगठन विवरण

Type | प्ररूप: Central Autonomous
Ministry | मंत्रालय: Ministry of Health and Family Welfare
Department | विभाग: Department of Health and Family Welfare
Organisation Name | संगठन का नाम: North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS)
Office Zone | कार्यालय क्षेत्र: Neigrihms, Shillong

Buyer Details | खरीदार विवरण

Designation | पद: Stores and Procurement Officer
Contact No. | संपर्क नंबर: 0364-2539032-213
Email ID | ईमेल आईडी: harendra.dey@nic.in
GSTIN | जीएसटीआईएन: N
Address | पता: P.O. NEIGRIHMS, Mawdiangdiang, Shillong, EAST KHASI HILLS, MEGHALAYA-793018, India

Financial Approval Detail | वित्तीय स्वीकृति विवरण

IFD
Concurrence | Yes
आईएफडी सहमति
Designation of Administrative Approval | प्रशासनिक अनुमोदन का पदनाम: Director, F.No.NEIGR/S&P/P-02/2022-23/pt-2, Buy Back Of Rs 2,32,000 against DRV Rs.4,80,000, As the offered buy back value does not cover the minimum DRV, the buyback item will be retain by the institute for future trading/disposal
Designation of Financial Approval | वित्तीय अनुमोदन का पदनाम: DDA & DFA, Approved Agenda 30/IPC-03/23-24 dated 25/08/2023, CD N-C-796/23-24, 21/08/2023

Paying Authority Details | भुगतान प्राधिकरण विवरण

Role: PAO
Payment Mode | भुगतान का तरीका: Offline
Designation | पद: A Accounts officer
Email ID | ईमेल आईडी: accounts.neigrihms@nic.in
GSTIN | जीएसटीआईएन: N
Address | पता: P.O. NEIGRIHMS, Mawdiangdiang, Shillong, KHASI HILLS EAST, MEGHALAYA-793018, India

C-796/2023-24, dt: 21/08/2023

Seller Details | विक्रेता विवरण

GeM Seller ID | जेम विक्रेता आईडी: 5959180000480451
Company Name | कंपनी का नाम: UNI MEDITREK PRIVATE LIMITED
Contact No. | संपर्क नंबर: 09810083057
Email ID | ईमेल आईडी: sales@unimeditrek.com
Address | पता: 14, Chitra Vihar, East Delhi, DELHI-110092, -
MSME Registration number | एमएसएमई पंजीकरण संख्या: UDYAM-UP-29-0005080
MSE Social Category | एमएसई सामाजिक श्रेणी: General
MSE Gender | एमएसई लिंग श्रेणी: Male
GSTIN | जीएसटीआईएन: 07AABCU1471B1ZS

~ Renewed for Jeffrey & Associates

*GST / Tax invoice to be raised in the name of | जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा - Buyer

Delivery Instructions | वितरण निर्देश: NA

Product Details | उत्पाद विवरण

#	Item Description आइटम विवरण	Ordered Quantity आइटम विवरण	Unit इकाई	Unit Price (INR) इकाई मूल्य (INR)	Tax Bifurcation (INR) कर विभाजन (INR)	Price (Inclusive of all Duties and Taxes in INR) मूल्य (INR) में सभी शुल्क और कर सहित)
1	Product Name उत्पाद का नाम: Unimeditrek MS Powder coated with anti rusting chemical coating utomated tissue processor Brand ब्रांड: Unimeditrek Brand Type ब्रांड प्रकार: Registered Brand Catalogue Status कैटलॉग की स्थिति: OEM verified catalogue Selling As कैसे बेचा जा रहा है: OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: Automated tissue processor (Q3) Model मॉडल: VTP-300 HSN Code एचएसएन कोड: 90189099	1	pieces	2,127,800	NA	2,127,800

Total Order Value | कुल ऑर्डर मूल्य (in INR)

2,127,800

Buyback Item Details | बायबैक आइटम विवरण

#	Item Description आइटम विवरण	Quantity मात्रा	Unit इकाई	Unit Price इकाई मूल्य	Total Buyback Price कुल बायबैक मूल्य (INR)
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			(INR)	
1	Item Name वस्तु का नाम : Tissue processor Description विवरण : Procured vide order no NEIGR /S&P/ OT-246/2012-13 dated: 30. 10.2012 Brand ब्रांड : SLEE MEDICAL GMBH Model मॉडल : SLEE MEDICAL GMBH MTP Year of Manufacturing निर्माण का वर्ष : 2012 Purchased On कब खरीदा गया : 2012-12-24 Age आयु : 10 years	1	no	232,000
				232,000

Consignee Detail | परेषिती विवरण

S.No क्र.सं.	Consignee परेषिती	Item वस्तु	Lot No. लॉट नंबर	Quantity मात्रा	Delivery Start After दिनांक के बाद डिलीवरी शुरू करना है	Delivery To Be Completed By वितरण पूरा कब तक करना है
1	Designation पद :- Email ID ईमेल आईडी : con18.neigrihms.ml@gembuyer.in Contact संपर्क : 0364-2538044- GSTIN जीएसटीआईएन :- Address पता : P.O. NEIGRIHMS, Mawdlangdiang, Shillong, EAST KHASI HILLS, MEGHALAYA-793018, India	Unimeditre MS Powder coated with anti rusting chemical coating utomated tissue processor	-	1	28-Aug-2023	26-Nov-2023

Product Specification for Unimeditre MS Powder coated with anti rusting chemical coating utomated tissue processor

Specification विनिर्देश	Sub-Spec उप-विनिर्देश	Value मूल्य
	Application	Fixation, Dehydration, Paraffin infiltration of histological tissue specimens with fixatives, alcohol, solvents and paraffin wax
	Type of Instrument	Basic Instrument with both vacuum control & fume control
	Material used in body fabrication	MS Powder coated with anti rusting chemical coating
	Material of Internal parts	LM Grade Aluminium
	All moving parts moving on Ball bearing oil sealed	Yes
	Center brass rod shall be moving on linear bearing	Yes
	Heavy duty gear and case hardening treatment for center brass rod for ling life	Yes
	Operation control	Microprocessor based
	No of selectable programs	12
	Provision of stop over feature after completion of process	Rotary head is having a lock out facility at the end of run to prevent basket moving from station 12 to 1st station
	Number of stations	12
	Number of wax bath station	2
	Number of Reagent stations	9
	Capacity of Reagent stations & Wax bath	2 L
	Material of Wax bath	Stainless steel inner outer with Teflon coated
	Water bath heating wire thermal cut off in degree centigrade	75
	Wax bath shall be leak proof	Yes
	Wax bath temperature controller	PID Controller controlled from main LCD screen
	Temperature range of wax bath in degree centigrade	50-65
	Temperature accuracy of Wax Bath	plus minus 1 degree centigrade
	Provision of wax melting temperature protection	Built in protection provided not to immerse tissue basket in wax bath unless wax is melted or set wax temperature is attained for all wax bath
	Timing sequence for each station	Having individual programmable timing sequence for each station from 1 min to 10 hrs. in increments of 1 min.
	Provision of programmable delay start time	Upto 99 hours
Performance Parameters	Type of tissue basket	Evenly Perforated SS basket suspended from a basket rotor for gentle and even rotation of tissues in the processing fluids.
	Capacity of tissue basket in terms of number of cassettes	200

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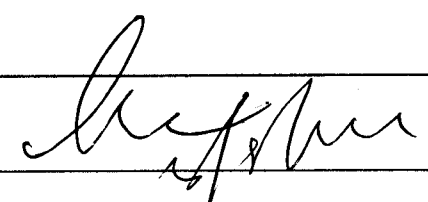
Signature

Signature

Signature

NEIGRIHMS Shillong

	No of tissue basket and basket rotor	1
	Agitation mode	Up-down
	Dripping/infiltration time	60 seconds to minimize reagent carryover from station to station
	Display	HDMI touch screen
	Screen size in inches	3
	Onscreen Real time parameters	Real Time Date, Month and year. Individual Wax bath Set temperature and attain temperature, running program name & no., Station No. and name in which Tissue basket is running, Station set time and lapse time.
	Other parameters to be displayed	Start/pause machine Button, Delay time button, Lock screen , cycle shift button, temperature button, agitation on/off button, wax bath on/off button, program selection button, timing selection button. Audible alarms, error messages and warning codes for maximum safety
	Type of motor for agitation	Heavy duty geared rotor motor
	Motor should have minimum vibration and sound	Yes
	Electrical supply	220-240V, 50 HZ Single phase Supply
	Inbuilt automatic voltage stabilizer	Yes
	Voltage range of stabilizer	140-260 v AC
	All Electrical switches used are ISI/CE Marked and silver coated and heavy duty	Yes
	Provision of memory in case of power failure	Retain cycle information to continue processing on restoration of power. The basket automatically is lowered into the nearest station in case of power failure during transfer of tissue basket from one station to next. In case of power disruption during a cycle ,an error msg indicating the station in which there was power failure and the extra immersion time spend by the basket in the station will be flashed.
	Provision of manual removal of tissues in case of long power failure	In emergency or long electricity failure, side lifting handle provided to take out tissue basket.
	Provision of electronic locking	Electronic locking facility with multi tier password protected screens for different users to avoid inadvertent operation.
	Battery Back up for processing of tissue basket in case of long power failure in hours	Not Provided
Standards	Certifications for the product	CE European
	Certifications number and dates	QSA-19062033 22 JUNE 2019
	Conformity to quality management standards	ISO 9001 & ISO 13485
Accessories	No of beakers	20
	Cassettes	2500 plastic tissue cassettes
	Allen key set	1
	Operating temperature and humidity	Capable of operating continuously in ambient temperature of 15 to 35 deg C and relative humidity of 15 to 85% in ideal circumstances
Miscellaneous Parameters	Number of installations in Central /State/PSU Govt Hospitals (Hint: Seller should supply a performance certificate of the device to the buyer incase demanded after placement of order)	More than 3
	OEM/Reseller (If supplied by reseller shall ensure uninterrupted availability of all spares for 10 years)	Yes
	Availability of toll free facility for technical support maintained by OEM or authorized agencies	Yes
	During the warranty period it shall be ensured that all the break down calls are attended with in 24 hrs and the complete details of service agents / contact details should be furnished to buyer and consignee at time of supplies	Yes
	User/Technical/Maintenance manuals to be supplied in English in hard and soft copy	Yes
	List of important spares and accessories, with their part numbers to be supplied to the buyer at the time of supplying the equipment	Yes
	Installation and demonstration of equipment and training to be provided after completing supplies before acceptance	Yes
	The Principal Manufacturer must have direct Presence/approved service center in India	Yes


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NEIGRIHMS Shillong-18

Warranty (Option of comprehensive warranty is available through bidding only, which if opted will supersede normal warranty in the catalogue)	5
Copies of reports and certifications to be furnished to buyer on demand at time of supplies	Yes

Buyer Defined Additional Specification for | खरीदार परिभाषित अतिरिक्त विशिष्टता के लिए Unimeditek MS Powder coated with anti rusting chemical coating utomated tissue processor

Specification विनिर्देश	Value मूल्य
Detail technical specification at Buyer Added Bid Specific ATC will supersede the above mention specification & compliance has to be upload considering the Specification attached at Buyer Added Bid Specific ATC	Detail technical specification at Buyer Added Bid Specific ATC will supersede the above mention specification & compliance has to be upload considering the Specification attached at Buyer Added Bid Specific ATC, Failing which bid will not consider for further evaluation
Warranty & CMC	Warranty:-5 years & CMC-5 years, & must covered all spares, probes, Printer, UPS including battery for the entire warranty & CMC period

Corrigendum | शुद्धिपत्र

- Extended Upto | तक बढ़ाया गया : 2023-03-23 14:00:00
- Extended Upto | तक बढ़ाया गया : 2023-03-27 14:00:00
- Extended Upto | तक बढ़ाया गया : 2023-04-06 14:00:00
- Extended Upto | तक बढ़ाया गया : 2023-04-11 14:00:00
- Extended Upto | तक बढ़ाया गया : 2023-04-12 14:00:00
- Extended Upto | तक बढ़ाया गया : 2023-04-17 14:00:00
- Extended Upto | तक बढ़ाया गया : 2023-04-19 14:00:00

ePBG Detail | ईपीबीजी विवरण

Advisory Bank सलाहकार बैंक :	Bank Of Baroda
ePBG Percentage(%) ईपीबीजी प्रतिशत (%) :	3.00

The bidder shall furnish ePBG as applicable as per bid's terms and conditions | बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा

Terms and Conditions | नियम और शर्तें

1. Special terms and conditions- Version:2 effective from 18-11-2022

- 1.1 All Provisions of Drugs and Cosmetics Act, 1940 and Rules made there under as amended till date will always be applicable. This will include all notifications issued by Central Drugs Standard Control Organisation (CDSCO), Ministry of Health & Family Welfare (MoHFW) and Department of Pharmaceuticals (DOP), Ministry of Chemicals & Fertilizers time to time in this regard.
2. The sellers are registered on GeM based on self-declaration of valid Drug License, product certification, test reports etc. However, buyers must check and validate the details at their end for all applicable licenses and certifications e.g., validity and authenticity/genuineness of drug license, product certification, manufacturer certification/licenses, test reports etc.
3. The price offered by the seller shall not, in any case exceed the DPCO controlled price, if any, fixed by the Central/State Government, the Maximum Retail Price (MRP) and the selling price. The seller must reduce the prices if there is any reduction in DPCO ceiling price, if any.
4. Comprehensive warranty: Comprehensive warranty shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares. During the warranty period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months. warranty shall not be including the consumables. Further there will be 98% uptime warranty during warranty period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend warranty period by double the downtime period.
5. Service centres: Details of Service outlets in India to render services for equipment to be furnished to buyer/consignees with complete address, telephone numbers, e mails etc at time of making the supplies. It shall be the responsibility of seller to ensure that authorized service centres are available to cater to the areas where supplies are made within reasonable distance from where the service calls can be handled. Details of toll-free numbers for service call and online registration of service requests also to be provided buyer/consignee at the time of supplies.
6. Source of supply: It shall be responsibility of seller to provide Documents regarding source of equipments such as copy of Performa invoice or any other documents to establish that the products supplied are manufactured by OEM indicated and sourced from them.
7. Packing and Marking: Medical equipments being very delicate and sensitive packing for the goods should be strong and durable enough to withstand transit including transshipment (if any), rough handling, open storage etc. without any damage, deterioration etc. The size, weights and volumes of the packing cases, remoteness of the final destination of the goods, availability or otherwise of transport and handling facilities at all points during transit up to final destination.. Quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall take into consideration the type of medical equipments being supplied. The accessories shall be suitably labelled and packed. Each of the package shall be marked on three sides with indelible paint of proper quality: indicating contract number and date, brief description of goods including quantity, Packing list reference number, country of origin of goods and any other relevant details.
8. Spare Parts: Seller shall provide materials, information etc. pertaining to spare parts manufactured and supplied by the OEM. It shall be ensured that the required spares are available for purchase at least for 10 years from date of supplies. In case due to any reasons the production of the spare parts is discontinued sufficient advance notice should be given to the buyer/consignee before such discontinuation to provide adequate time to purchase the required spare parts etc. Further, OEM and their service centres/dealers shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the equipments so that the same are available. OEM or reseller shall always accord most favoured client status to the buyer/consignee and shall give the most competitive price for spares and consumables of its machines/equipments supplied.
9. Installation, Training, Manuals: Seller shall be responsible to carry out Installation & commissioning, Supervision and Demonstration of the goods. Seller shall provide required jigs and tools for assembly, minor civil works for the completion of the installation and Training of Consignee's representatives for operating and maintaining the equipment and supplying required number of operation & maintenance manual for the goods. In case the category parameters are specifying any

requirements regarding the installations, training and manuals the same shall also be applicable.

10. Electrical safety checking: Sellers are required to make sure that they furnish the list of equipments for carrying out routine and preventive maintenance to buyer/consignee. They should make sure to periodically check the electrical safety aspects as per BIS Safety Standards or equivalent. In case they do not have required equipment for such testing should ensure that the equipments checked for electrical safety compliance through labs with facilities for such checking during every preventive maintenance call.
11. Software: All software updates should be provided free of cost during warranty period.
12. Any other Terms and Conditions which is not included or at variance with the conditions specified in STC/GTC, may be added by the buyer through Additional Terms and Conditions in the bid to ensure items are procured from authentic/validated source with appropriate and applicable quality. The above terms and conditions are in reverse order of precedence i.e. ATC shall supersede specific STC which shall supersede General Terms and Conditions ("GTC"), whenever there are any conflicting provisions.

2. General Terms and Conditions-

- 2.1 This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.
- 2.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

3. Buyer Added Bid Specific Terms and Conditions-

- 3.1 Buyer Added Bid Specific ATC:
Buyer Added text based ATC clauses

File No:-NEIGR/S&P/ P-01/2022-23

Agenda 16 of 59th PC

Scope of work & Document details	
A	Following mandatory documents must be attached in the bid document as specified, failing which bid will be treated as "Non-Responsive"
1	Cost of spares, consumables and accessories not covered under warranty and CMC period shall be offered as percentage value of the system/Unit in the Technical Bid ATC1 /2
2	Documents with regard to Details compliance statement to be attached At "Additional Doc 2(Requested in ATC)"
3	Documents with regard to Original Literature, Product catalogue ,Technical datasheet from the firm/O.E.M with Highlighting as per the technical specification must attach At "Additional Doc 3(Requested in ATC)"
4	Documents with regard to list of Offering/Quoted items mentioning make, model & quantity of each items must be "Additional Doc 4(Requested in ATC)"
B	Warranty and Maintenance
1	Warranty for 5 years followed by CMC for 5 years including Spares & service for all the Items supplied in this particular tender including third-party items and turn key works .
2	Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the Bidder/manufacturer throughout the warranty & CMC period at site.i.e. NEIGRIHMS, SHILLONG.
3	Duly signed Mandatory PM reports has to be submitted periodically, failing which necessary action will be initiated as per term& condition of the tender.
3	E-bidder have to adhere to Government of India, Ministry of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23rd July,2020 inserting Rule 144(XI)in GFR 2017 ,No 1 dated: 23/7/2020 and subsequent Orders No 2 & 3 or as amended from time to time , failing which the bids shall be treated as non-responsive.

Store & Procurement Officer
NEIGRIHMS Shillong-18

B. Buyer Added Bid Specific Terms and Conditions

1. Generic

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

2. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

3. Generic

IT equipment shall be IPv6 ready from day one.

4. Generic

Installation, Commissioning, Testing, Configuration, Training (As applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.

5. Generic

Upload Manufacturer authorization: Wherever Authorized Distributors are submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

6. Generic

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price: All the items and accessories as per Technical Specification.

7. Generic

The Buyer has an existing set up / inventory of similar products. The offered / supplied product must be compatible with existing system. The bidder has to ensure Compatibility of the supplied items or shall have to include in the supply the necessary hardware / software to make them compatible at no extra cost to the buyer. The details of items with which compatibility is required are as under: all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software

8. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods , Training of operators and providing Statutory Clearances required (if any)

9. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

10. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded

Fidm at

Authorized Signer

MA 12/01/2018 15:00:00

ed with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

11. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

12. Purchase Preference (Centre)

As per DPIIT notification at the time of e-tender, bidding or solicitation the bids shall be required to indicate percentage of local content and provide self-certification (by Director/ Company Secretary) and also give details of the location/s at which value addition is made". Since the bidder here is not the local supplier, the same was required to be obtained from the "Class-I local supplier /Class II local supplier"

Further the details of Calculations of local content areas under:

Question 1. How to calculate Local Content?

Answer: Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local content as

Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

$$\text{Local content} = (\text{Sale price} - \text{Value of imported content}) * 100 / \text{Sale price}$$

Where, "Sale price" means price excluding net domestic indirect taxes and "Value of imported content" means price of imported content inclusive of all customs duties

Question2. How to calculate Local Content in bids involving supply of multiple items from single bidder?

Answer: In case of bids requiring supply of multiple items (say "X1", "X2" and "X3") by a single bidder, the local content in the bid shall be

$$\text{Local content} = ((\text{Sale price of "X1"} - \text{Value of imported content in "X1"}) + (\text{Sale price of "X2"} - \text{Value of imported content in "X2"}) + (\text{Sale price of "X3"} - \text{Value of imported content in "X3"})) * 100 / (\text{Sale price of "X1"} + \text{Sale price of "X2"} + \text{Sale price of "X3"})$$

13. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service centre is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

14. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

15. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

16. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates/ documents sought in the Bid document, ATC and Corrigendum if any.

17. Certificates

Store & Procurement Officer
NEIGRIHWS Shillong-18

The bidder or the OEM of the offered products must have BIS/WHO-GMP/ CDSCO Indian certification or alternate certificate

tification as recognized by Government of India

18. Certificates

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

19. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

20. Certificates

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): All the quality & electrical safety certificates .

21. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5% of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 5% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

22. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

23. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

24. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.


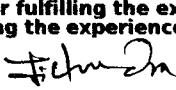

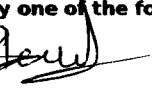
25. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

26. Past Project Experience

State & Government Undertakings
Non-Government Undertakings

For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
- b. Execution certificate by client with order value.
- c. Any other document in support of order execution like Third Party Inspection release note, etc.

27. Past Project Experience

The Bidder / OEM (themselves or through reseller(s)), should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

28. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

29. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy / proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

30. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

31. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

32. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

33. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

34. Forms of EMD and PBG

Store & Procurement Officer
NEIGRIHMS Shillong-18

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / internet banking also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

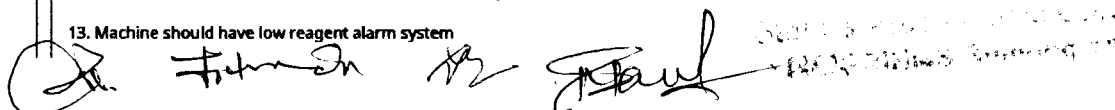
(C) 35. Additional Terms and conditions & Scope of Work for CMC

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such provide services in the Government of India.

1. Comprehensive Annual Maintenance Contract must include Labour, spares & Preventive Maintenance of all the excluding of battery, Accessories/Consumables
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
3. The required spares to be replace must be genuine and certified from the OEM.
4. Repairs to be undertaken should be within specified configuration and maintaining the integration on internal circuit of equipment, any deviation on configuration/ specification the repair will not be acceptable. After repairs, a certificate to the effect that the equipment is in working order and safe for patient care and non-hazardous for the handler shall be submitted by the CMC holder.
5. Tenderer/Vendors/contractor is responsible to provide electrical and patient safety certificate after major repair of equipment which are used for direct patient care.
6. The system must be checked & calibrated after every spare changes and detail service report must be submitted to the user & BME.
7. 2 nos of Periodic preventive maintenance is mandatory irrespective of unlimited service /breakdown calls.
8. Same /Similar Standby system must be provided by the bidder if the system needs to send to workshop for any major repair.
9. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
10. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favor of Deputy Director, NEIGRIHMS, and Shillong-793018 for an amount equivalent to 3% of the total cost of annual CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be upto 2 months beyond CMC period.
11. It may also be noted that there should be no negligence in providing services of any type, if any, complaint is received the contract will be terminated with immediate effect.
12. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period. The vendor shall ensure optimum uptime of the system during CMC period, failing which the initiate shall initiate stern action, as deemed fit.
13. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
14. Processing of bill may be considered on yearly basis with satisfactory report from the user department. The AMC/CMC bills should be certified by the concerned Head of the Department/ In- Charge, BME and the respective DM S/MS.
15. Software updates should be provided free of cost during CMC. The first service call by the team of service engineers should be within 7 days of issue of this order.
16. Settlement of disputes - Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
17. All other terms & conditions are as per award of contract mentioned in pre-page.
18. Bidders are required to sign the CMC contract agreement within 15 (fifteen) days from the issue of the letter of award/supply order, failing which EMD/security deposit may be forfeited or Contract declared null and void.

Specification for Automated Tissue Processor

1. Tissue processor should be floor standing type.
2. Machine should be able to process simultaneously up to/minimum 200 cassettes
3. Software should be smart and user friendly to minimize the human intervention.
4. Machine should have smart-start function for one touch start of pre-saved programs.
5. Machine should have large color touch screen.
6. Machine should have advanced safety features
7. Machine should have fully automatic reagent management system
8. All machine operations should be microprocessor based.
9. Machine should have automatic/manual functioning mode
10. Machine should have auto cleaning cycle
11. Machine should have comprehensive monitoring and full process control
12. Machine should have auto memorization and recovery
13. Machine should have low reagent alarm system

The bottom of the page features several handwritten signatures in black ink. To the right of the signatures, there is a circular official stamp, partially legible, which appears to contain the text 'NEIGRIHMS SHILLONG' and some dates or reference numbers.

BB/07/G-577/2023-24, dt: 31/08/2023

Sanction of the competent authority is hereby conveyed for incurring an expenditure of amount as under towards the cost of Purchase order/Contract placed on the Seller for Supply of Goods/Services as per the contract for making payment to the Seller subject to deduction of TDS as applicable:

Organisation Details	Buyer Details
<p>Type: Central Autonomous</p> <p>Ministry: Ministry of Health and Family Welfare</p> <p>Department: Department of Health and Family Welfare</p> <p>Organisation Name: North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences (NEIGRIHMS)</p> <p>Office Name: Neigrihms, Shillong</p>	<p>P-02/2022-23/PT 2</p> <p>Name: Harendra Dey</p> <p>Designation: Stores and Procurement Officer</p> <p>Email ID: harendra.dey@nic.in</p> <p>GSTIN: N</p> <p>Address: P.O. NEIGRIHMS, Mawdiangdiang, Shillong EAST KHASI HILLS MEGHALAYA - 793018</p>

Financial Approval Detail
<p>C-796/2023-24, dt: 21/08/2023</p> <p>Designation of official providing Administration approval: Director, F.No.NEIGR/S&P/P-02/2022-23/pt-2, Buy Back Of Rs 2,32,000 against DRV Rs.4,80,000 ,As the offered buy back value does not covered the minimum DRV ,the buyback item will be retain by the institute for future trading/disposal</p> <p>IFD Concurrence / Competent Authority (HOD / Head of Office) Approval Required? YES</p> <p>Budget availability YES</p> <p>Designation of official providing Financial approval: DDA & DFA ,Approved Agenda 30/IPC-03/23-24 dated 25/08/2023 ,CDN-C-796/23-24,21/08/2023</p>

Seller Details
<p>Company Name: UNI MEDITREK PRIVATE LIMITED</p> <p>Email ID: sales@unimeditrek.com</p> <p>Address: UNI MEDITREK PRIVATE LIMITED East Delhi DELHI - 110092</p>

Product Details						
#	Item Description	Model	Ordered Quantity	Unit	Price per Unit inclusive of all Duties and Taxes (in INR)	Total Price (Inclusive of all Duties and Taxes (in INR))
1	Unimeditrek MS Powder coated with anti rusting chemical coating utomated tissue processor	VTP-300	1	pieces	2127800.0	2127800.0
Total Order Value (in INR)						2127800.0

Consignee Details						
S.No	Consignee	Item	Lot No.	Quantity	Delivery Start After	Delivery To Be Completed By
1	Khrawkpar Jithod Katrai con18.neigrihms.ml@gembuyer.in P.O. NEIGRIHMS, Mawdiangdiang, Shillong EAST KHASI HILLS MEGHALAYA - 793018	Unimeditrek MS Powder coated with anti rusting chemical coating utomated tissue processor	-	1	28-Aug-2023	26-Nov-2023

Terms & Conditions

Store & Procurement Officer
NEIGRIHMS Shillong-18

MSP (S)

**NORTH EASTERN INDIRA GANDHI REGIONAL INSTITUTE OF
HEALTH AND MEDICAL SCIENCES, SHILLONG**

20 23-24.

FILE No. NEIGR/S&P/ P-02/2022-23/P&P

20

Dt: 25/07/2023

SUBJECT: *Processing of Equipments/Instruments on buy back basis for the department of Pathology*

Subject: *Processing of Automated Tissue Processor, bought on buy back of the old, existing, obsolete and unserviceable for department of Pathology-reg.*

NOTES AND ORDERS

1. Reference Minutes of the 59th & 63th Meeting of Procurement Committee held on 13th & 14th June and 19th & 20th Oct 2022, Vide Agenda No. C- 16 & C- 14/63 proposal for buy back of old, existing, Obsolete and unserviceable Automated Tissue Processor for Pathology department. (Flag: A)
2. As per Government-e-Marketplace (GeM) No: GeM/2023/B/3229381. Dated: 06/03/2023 For Processing of Automated Tissue Processor for Pathology department. (Flag: B)
3. Placed alongside the evaluation report submitted by the Technical Evaluation Committee constituted by the Competent Authority. (Flag: X)
4. On approval, Price bid were opened and the price offered by the techno - commercially complaint bidder (s) is placed at (Flag: Y).
5. The price justification submitted by the techno -commercially compliant bidder is placed at (Flag: C).
6. The buy back value of old obsolete store at ₹ 2,31,840 per unit has already been deducted from the price of the new equipment offered by bidder at GeM portal
7. Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location.
8. The time schedule of supply, delivery, installation and commissioning should be effected within 90 days from the date of supply order or else deduction on gross bill at the rate of 0.5 % per week or part thereof, will be made as liquidated damages, subject to maximum of 10 % of the value of the delayed supplies or as applicable as per the conditions of tender.

9. Stores/ Items details after negotiation is as under:-

Sl. No.	Description of Stores /Items	Unit	Unit Price	Goods & Service Tax (GST)	Total Price (Inclusive GST)
	Automated Tissue Processor. Offered by M/s Unimeditek Pvt Ltd.	1 no	₹ 18,95,800.-	Inclusive	₹ 18,95,800.-
01.	Total Amount with 5 years warranty				₹ 18,95,800.-
	CMC @ 3 % of Cost of the system per year inclusive of GST from 6 th to 10 th year.				
	Rupees: Eighteen lakh ninety five thousand eight hundred only				

10. The proposed budget may be considered from the FY-2023-24.
11. The processing of the above stores on buy back is as per Rule 176 & 217 of GFR 2017 and the processing of the above stores on GeM is as per Rule 149 (III) of GFR 2017 please.

Submitted for acceptance, administrative approval, concurrence and expenditure sanction please.

SPO, Sir please.

Storekeeper, Purchase Section

① The above matter on buy back was considered and the principle approval accorded in the 63rd Procurement Committee held on 19th/20th October in vide agenda No. 14/63.

② Price justification as seen from UTM, handwritten, and list prepared.

③ The matter is placed for consideration & approval.

08/07